



Returns Form

We are sorry that you need to return a product to us. In order for us to process your return as quickly and efficiently as possible please print and complete the following form and include it with the goods being returned. In order to receive a refund, goods must be returned in their original packaging in a saleable condition. No refunds will be given without a fully completed returns form, which must be placed in an envelope and affixed to one of the boxes.

YOUR DETAILS

Full Name		Order Ref	
Email Address		Today's Date	
Billing Address		Date received	
Phone Number			

DETAILS OF THE GOODS

Item Description	
Item Quantity	
Unit Price	

Reason for Return: Faulty Damaged Unwanted Wrong Product Ordered
Wrong Item Received Other

If the item is faulty/ damaged, please include a description of the fault:

Would you like us to:

Issue you with a refund Send a replacement Exchange for another item

Any further notes:

As per the Distance Selling Regulations, consumers have a duty to take reasonable care of goods whilst in their possession. Goods being returned to us must be in the original packaging OR replacement packaging which is of equal quality to the original packaging to avoid damage in transit. NB. Scoot UK Ltd can only process refunds for goods that are returned to us in a merchandisable condition. By signing below you confirm that the goods have been adequately packaged before being returned.

SIGNED:

DATE:

